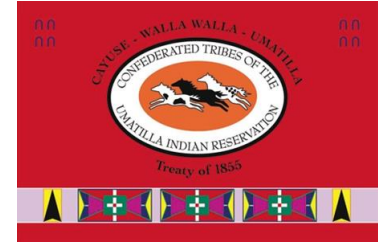


Yellowhawk Tribal Health Center's Public Health Accreditation Efforts

Tribal Accreditation Learning Community
December 8, 2017

Carrie Sampson, Quality Director/Interim Community Health Director
Courtney Stover, Public Health Accreditation Coordinator

Confederated Tribes of the Umatilla Indian Reservation (CTUIR)



- The Confederated Tribes of the Umatilla Indian Reservation is a union of three tribes: Cayuse, Umatilla, and Walla Walla.
- The CTUIR has 2,965 tribal members.
 - Nearly half of those tribal members live on or near the Umatilla Reservation.
 - The Umatilla Reservation is also home to another 300 Indians who are members of other Tribes
 - 30% of our membership is composed of children under age 18
 - 15% are elders over age 55
- The Umatilla Indian Reservation is about 172,000 acres (273 square miles)









Yellowhawk Tribal Health Center

User Population of 3,244

- Medical/Primary Care
- Pharmacy
- Laboratory/X-ray
- Dental
- Community Health
- Alcohol and Drug Counseling
- Mental Health Counseling
- Prevention





Our Vision

Our Tribal Community achieves optimal health through a culture of wellness.

Our Mission

Empower our Tribal Community with opportunities to learn and experience healthy lifestyles.



Opening March 13, 2018



Yellowhawk | Exterior Perspectives | 06.21.2016 | *nbbj* |

EXTERIOR: AERIAL



Yellowhawk Community Wellness Department

- Public Health Nursing
- Community Health Representatives
- Diabetes Education
- Health Promotion/Health Education
 - Community Gardening Program
 - Health Coaching
 - Fitness classes
 - Health Education Events
 - Cooking Classes
- WIC
- Maternal Child Health Home Visiting Program
- Transportation
- Live Wise, Live Strong – Chronic Disease Self Management

35th Annual Fun Run



2017-2019 Yellowhawk Strategic Plan Summary

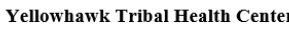


MISSION	Our Tribal Community achieves optimal health through a culture of wellness.
VISION	Empower our Tribal Community with opportunities to learn and experience healthy lifestyles.
CORE VALUES	Tamanwit Balance Compassion Integrity Equity Respect Excellence

PRIORITIES	Integration	Workforce Development	Community Engagement	Quality	Transition	Healthy Community	Sustainability
STRATEGIES	Integration of all health care programs and services to solidify a medical home model that will incorporate preventative health care focus on evidence based care.	Create a culturally competent, highly engaged and sustainable workforce by utilizing surveys, community input, personal stories, training, and benchmarking.	Strengthen partnerships within the Tribal community and with our external partners to promote and enhance healthy lifestyles and proactive choices for the overall health of our community.	Deliver excellent and efficient quality care to improve the overall health of our Tribal Community.	Develop a plan to assist with the move to the new clinic in 2017, to make the transition as seamless as possible for patients, staff, and the Community.	Nurture the development of health, safety, and well-being of all Confederated Tribes of the Umatilla Indian Reservation Community members by enhancing opportunities for healthy living, health education, and health promotion guided by cultural values.	Focus on a platform of sustaining all healthcare delivery services within the infrastructure for current and future generations.



Building on a Strategic Plan through Annual Work Planning



Yellowhawk Tribal Health Center
2017 Annual Work Plan
September 30, 2016

1. Integration:

Integration of all direct care patient programs and services to create a patient centered medical home model that incorporates preventative and community health services to improve health outcomes.

Objective 1.1
 The Medical, Community Health, Behavioral Health and Dental programs will have a shared understanding of integration by establishing roles, responsibilities & limitations.

Year 1 (2017):

- Define and establish timely collaborative care meetings (Q1)
- Organizational meeting structure will be assessed, priorities identified and schedule established (Q1)
- Define Yellowhawk basic core concepts (Q1)
- Departmental roles and responsibilities for the delivery of care will be defined by the end of (Q3)

Objective 1.2
 Patient centered care teams will be developed to consist of a medical provider, nursing support staff, mental health, pharmacist, public health nurse, and community health representative whose roles, responsibilities and time commitments will be defined.

Year 1 (2017):

- Establish routine huddles (team meeting) for all care teams minimum once per week (Q1)
- Develop a policy for implementing patient information sharing agreements that comply with Federal Law 42CFR (Q1)
- Begin basic core concepts implementation (Q2)


Objective 1.3
 The Business Office, with departmental leaders, will evaluate services to ensure program quality, sustainability and growth.

Year 1 (2017):

- Define workload for quality and patient outcomes (Q3)
- Identify appropriate coding and billing guidelines (Q3)
- Establish policies and procedures/standing orders that optimize billing, coordination of care and sustainability (Q4)

Objective 1.4
 Teams will develop collaborative processes to meet clinical measures and outcomes (i.e. GPRA, NW Healthy Heart, Zero Suicide).

2017 Annual Work Plan Page 1



YELLOWHAWK
 TRIBAL HEALTH CENTER

2018 Annual Work Plan
2017-2019 Strategic Plan
 September 29, 2017

1. Integration:

Integration of all direct care patient programs and services to create a patient centered medical home model that incorporates preventative and community health services to improve health outcomes.

Objective 1.1
 The Medical, Community Health, Behavioral Health and Dental programs will have a shared understanding of integration by establishing roles, responsibilities & limitations.

Year 2 (2018):

1. Develop action plan to identify steps that address gaps and barriers to attain a desired level of collaboration/integration of care. (Q2)

Objective 1.2
 Teams will develop collaborative processes to meet clinical measures and outcomes (i.e. GPRA, NW Healthy Heart, Zero Suicide).

Year 2 (2018):

1. All clinical departments will collaborate on well child objectives:
 1. Dental services- will measure the number of fluorides and sealants to meet GPRA goal <TBD> (Q3)
 2. Childhood immunizations – each department will review list of children due for recall quarterly and assist with engaging to meet GPRA goal <TBD> (Q3)
 3. Depression screening – each department will assist with screening, documenting and referring -GLS measure- (Q4)
 4. Childhood obesity – Develop organizational education standard that defines childhood obesity (Q2)
 5. Childhood obesity - Identify referral options for nutrition counseling and/or health coaching (Q2)
 6. Collaborate with Cay-Uma-Wa Head Start to achieve alignment with age-based milestones which include: lead screening, anemia screening, dental exam, up-to-date immunizations, hearing/vision screening, physical exam, and Ages and Stages (Q4)
 7. Multi-departmental GPRA team (PC, CH, D, and BH) will provide training to staff and track GPRA measures on a quarterly basis, addressing training and reporting gaps proactively in order to meet or exceed standards on an annual basis (Q1 and ongoing)

2018 Annual Work Plan Page 1



Performance Management System

- www.actionstrategy.org
- Tracking tool for the Strategic Plan
- Currently used by Executive Management Team



MyActionStrategy

EDIT	STRATEGY / PROJECT / TASK / SUBTASK	OWNER	RESOURCE
<input type="checkbox"/>	1.0 INTEGRATION: Integration of all direct care patient programs and services to create a patient centered medical home model that incorporates preventative and community health services to improve health outcomes.		
<input type="checkbox"/>	2.0 WORKFORCE DEVELOPMENT: Create a culturally competent, highly engaged, and sustainable workforce		
<input type="checkbox"/>	3.0 COMMUNITY ENGAGEMENT; Strengthen partnerships within the Tribal community and with our external partners to promote and enhance healthy lifestyles and informed choices for the overall health of the community.		
<input type="checkbox"/>	4.0 QUALITY: Deliver continued excellent and efficient quality care to improve the overall health of our Tribal Community.		
<input type="checkbox"/>	5.0 TRANSITIONING: Ensure the transition process to the new clinic is defined and communicated for patients, employees and our Tribal community		
<input type="checkbox"/>	6.0 HEALTHY COMMUNITY: The health, safety, and well-being of all Confederated Tribes of the Umatilla Indian Reservation community members will be nurtured by enhancing opportunities for healthy living, health education, and health promotion g		
<input type="checkbox"/>	7.0 SUSTAINABILITY: To fund a full spectrum of quality health care services for current and future generations.		



Public Health Associate Program

The Public Health Associate Program (PHAP) is a competitive, two-year, paid training program with the CDC.



Planning for Accreditation

Public Health Accreditation

Yellowhawk Tribal Health Center

Project Lead: Courtney Stover

Project Start: Mon, 10/2/2017

Display: Daily

29	30	1	2	3	4	5
Nov	Nov	Dec	Dec	Dec	Dec	Dec
'17	'17	'17	'17	'17	'17	'17

WBS	TASK DESCRIPTION	ASSIGNED TO	BUDGET	PROGRESS	PLAN START	PLAN END	PLAN DAYS	ACTUAL START	ACTUAL END	ACTUAL DAYS	59	60	61	62	63	64	65
	Initial Actions			96%	10/2/17	11/15/17	45	10/2/17									
	Pre-Application			80%	10/6/17	12/15/17	71	10/6/17									
	Application			32%	10/2/17	12/15/17	75	10/2/17									
	Documentation			0%													
	Attend PHAB Training			0%													
	Compile Documentation Hide Domains			0%													

- *Created Gantt Chart using Excel to guide our work throughout the accreditation process*
- *Continuously being updated with progress and ideas for future activities*

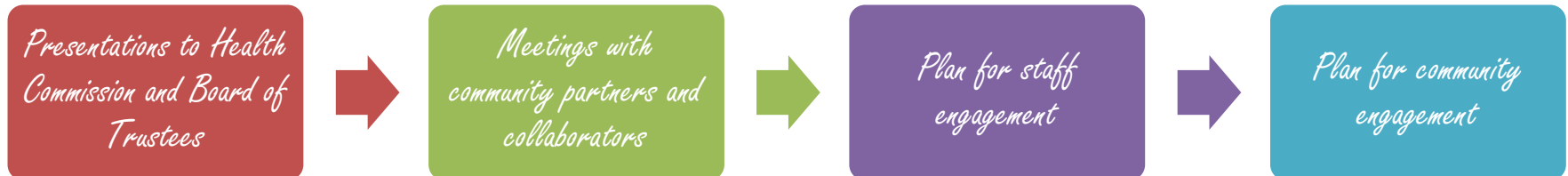


Rallying for Accreditation

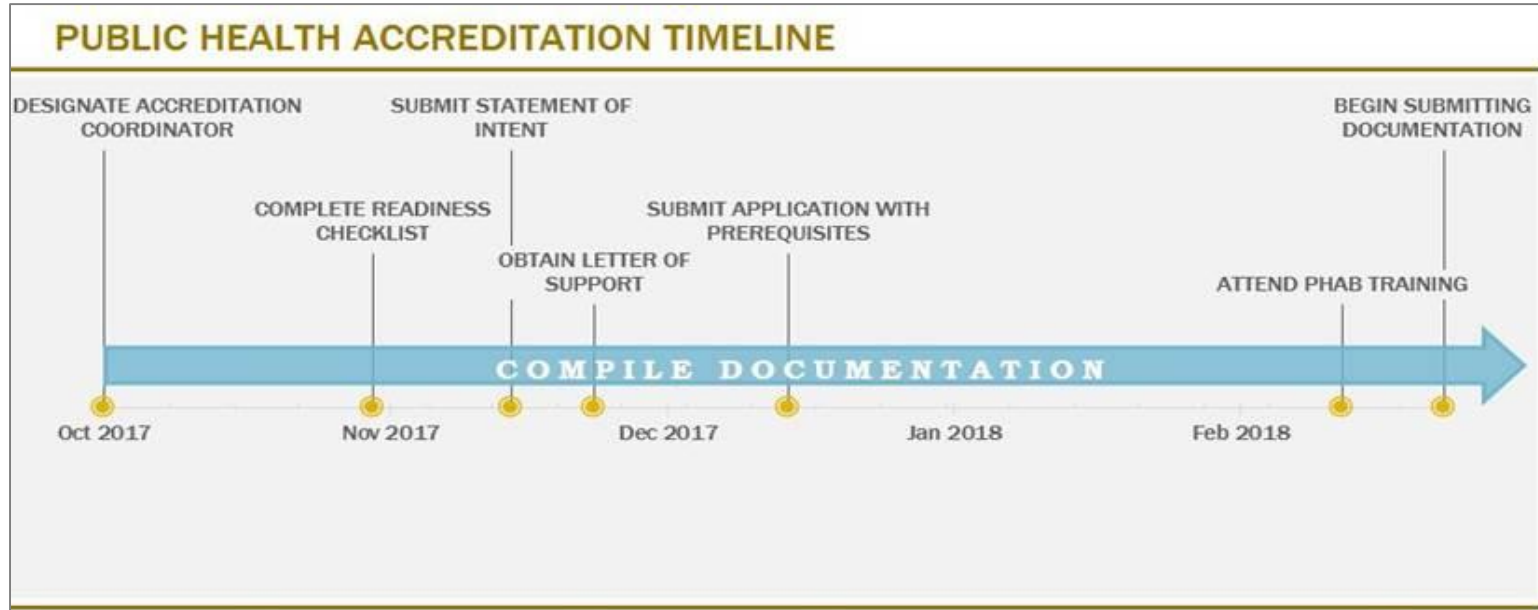
Accreditation Team



Stakeholders



Next Steps

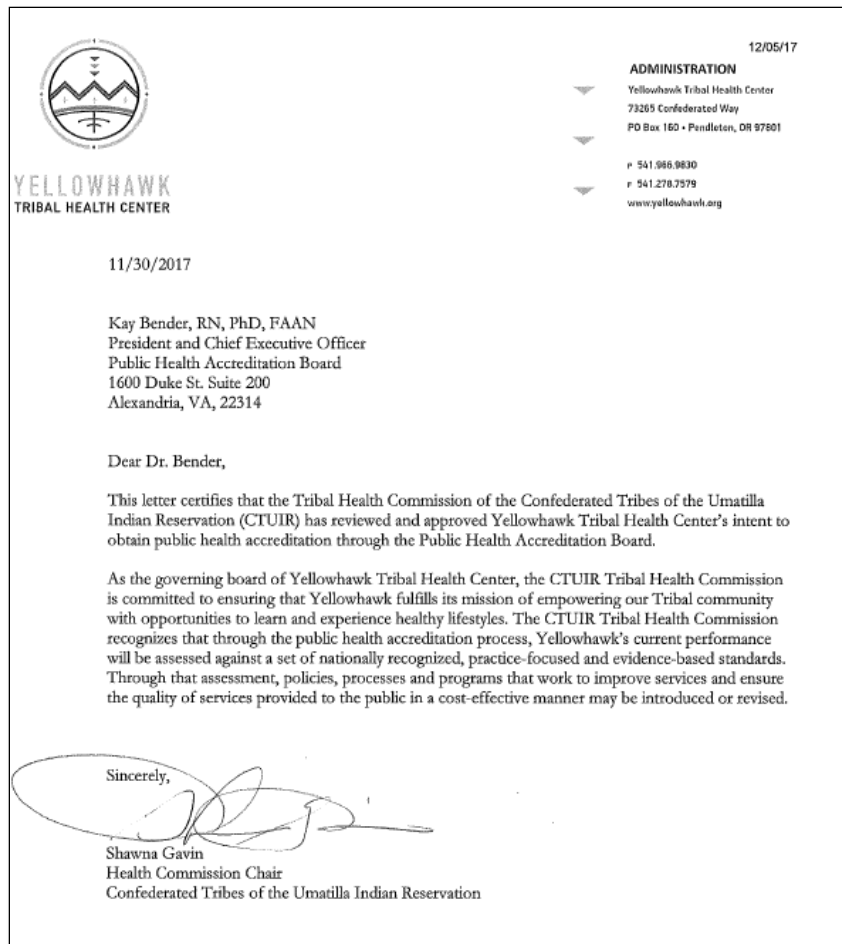


Current priority is to address gaps in readiness checklist:

- *Community Health Improvement Plan*
- *Adapting plans to be specific to public health activities*



Most recent success...



Questions?



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Community Health Director
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Courtney Stover
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Coordinator
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You can also visit our website: www.yellowhawk.org

