

National Indian Health Board 17th Annual Consumer Conference
December 7-9, 1999
San Diego Conference Center
San Diego, California

Thank you for taking a few minutes to fill out this form. You may attach pages for additional comment. Please turn in the completed form at the end of the meeting, or mail your response to the NIHB, 1385 S. Colorado Blvd., Suite A-707, Denver Colorado 80222 or FAX to 303-759-3674 by December 16, 1999.

GENERAL ASSEMBLY/OPENING SESSION

Tuesday, December 7, 1999

Was this session worthwhile to you? yes no

Comments and suggestions:

Chief Aron Lyons has great speaking skills I really got a lot out of his speech.

WORKSHOP SESSION A

Tuesday, December 7, 1999

Please check the workshop that you attended during this session:

- | | |
|---------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> #2 Persistent Organic Pollutants: Adverse Effects and Implications to Native Peoples | <input type="checkbox"/> #21 Update on Current Legislation |
| <input type="checkbox"/> #3 Lead Poisoning Prevention | <input type="checkbox"/> #23 Indian Community Health Profile |
| <input type="checkbox"/> #7 Improving Diabetes Data and Reporting | <input type="checkbox"/> #27 Working Effectively with Native Youth in Recovery |
| <input type="checkbox"/> #8 Effective CHR-Diabetes Program | <input type="checkbox"/> #31 American Indian/Alaska Native Elders Aging In-Place Through Alternative Resources |
| <input type="checkbox"/> #11 Second-Hand Smoke: Protecting our Indian Communities | <input checked="" type="checkbox"/> #37 Traditional Medicine Practices A Tribute to the Spirit of Healing |
| <input type="checkbox"/> #12 Respecting the Tradition: Changing the Gift | |
| <input type="checkbox"/> #19 Tribal Consultation in DHHS Agencies | |
| <input type="checkbox"/> #20 IHS Budget -2000 and beyond | |

WORKSHOP SESSION B

Tuesday, December 7, 1999

Please check the workshop that you attended during this session:

- | | |
|---------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> #2 Persistent Organic Pollutants: Adverse Effects and Implications to Native Peoples | <input type="checkbox"/> #21 Update on Current Legislation |
| <input checked="" type="checkbox"/> #3 Lead Poisoning Prevention | <input type="checkbox"/> #23 Indian Community Health Profile |
| <input checked="" type="checkbox"/> #9 Be Strong in Body and Spirit | <input type="checkbox"/> #24 The Impact of Managed Care |
| <input type="checkbox"/> #13 The Butt Stops Here: Tobacco Cessation the and Youth | <input type="checkbox"/> #32 Universities and Indian Health |
| <input type="checkbox"/> #14 The Role of the CHR in Community Mobilization for Tobacco Education | <input type="checkbox"/> #37 Traditional Medicine Practices- A Tribute to the Spirit of Healing |
| <input type="checkbox"/> #15 Tobacco Litigation Panel | <input type="checkbox"/> #39 A Fast Track Approach to Building Health Facilities-The Northern Cheyenne Health Center |
| <input type="checkbox"/> #16 Contract Support Costs Update | |
| <input type="checkbox"/> #20 IHS Budget-2000 and beyond | |

GENERAL ASSEMBLY/OPENING SESSION

Wednesday, December 8, 1999

Was this session worthwhile to you? yes no

Comments and suggestions:

so - so
A little too technical
See Maaten was more heart felt

WORKSHOP SESSION C

Wednesday, December 8, 1999

Please check the workshop that you attended during this session:

- #1 Indoor Air-Health Risk Reduction
- #4 Effective Tribal Lead Poison Prevention Programs
- #6 The National Diabetes Education Program-American Indian Campaign
- #11 Second-Hand Smoke: Protecting Our Indian Communities
- #12 Respecting the Tradition: Changing the Gift
- #17 State and Tribal Relations In Health Care Delivery
- #18 Actuarial Approaches to IHS Resources Planning and Distribution
- #22 Indian Health Care Improvement Act Reauthorization
- #26 Healing From Within: Suicide Prevention Strategists for American Indian and Alaska Native Communities
- #28 Making Fitness Happen in Your Community
- #29 STD Prevention and a National Needs on HIV-AIDS
- #30 Indian Elders and Benefits Outreach Programs
- #36 Year 2000 Technology Glitches And the Information Systems Advisory Committee
- #38 Indian Health Facilities-Alternative Funding Mechanisms and FAAB Report

WORKSHOP SESSION D

Wednesday, December 8, 1999

Please check the workshop that you attended during this session:

- #5 Tribal Lead Blood Screening: The facts behind the program
- #10 Diabetes Grant Programs-Balanced Budget Act
- #13 The Butt Stops Here: Tobacco Cessation and Youth
- #14 The Role of the CHR in Community Mobilization for Tobacco Education
- #15 Tobacco Litigation Panel
- #16 Contract Support Costs Update
- #18 Actuarial Approaches to IHS Resource Planning and Distribution
- #22 Indian Health Care Improvement Act Reauthorization
- #25 Cancer in Indian Country
- #28 Making Fitness Happen in Your Community
- #33 Physicians Serving Indigenous Communities
- #34 Improving Health Care Delivery to American Indians/Alaska Natives
- #35 Integrating Community Viewpoints Into Health Care
- #38 Indian Health Facilities-Alternative Funding Mechanisms and FAAB Report

GENERAL ASSEMBLY/OPENING SESSION

Thursday, December 9, 1999

Was this session worthwhile to you? yes no

Comments and suggestions:

There were great workshops but no time to attend

OVERALL EVALUATION

- Was the theme of this meeting relevant and meaningful? yes no
- Was the registration fee reasonable? yes no
- Were there enough workshops from which to choose? yes no
- Did the social and recreational activities meet your needs? very yes no
- Would you recommend this conference to other people? yes no

Please recommend topics for agenda and workshops next year:

Other comments or suggestion:

The togetherness of the Indians from all over the U.S. was a great feeling.

**NIHB 17TH ANNUAL CONSUMER CONFERENCE EVALUATION
RESULTS WERE FROM 243 ON SITE COMPLETED FORMS.**

GENERAL ASSEMBLY	12/7/99	12/8/99	12/9/99
Was this session worthwhile to you?	100% yes	93% yes	95% yes

OVERALL EVALUATION:	YES	NO
Was the theme of this meeting relevant and meaningful?	99%	1%
Was the registration fee reasonable?	78%	22%
Were there enough workshops from which to choose? (4%NOTED THERE TOO MANY)	95%	1%
Did the social and recreational activities meet your needs?	86%	14%
Would you recommend this conference to other people?	98%	2%

COMMENTS ON THE GENERAL ASSEMBLIES:

General Assemblies need to include more on traditional values.
 On Tuesday, 12/7, the General Assembly was very good.
 On Tuesday, 12/7 the General Assembly had excellent coverage, excellent well informed presenters. Word needs to get out, we need to keep this one, please.
 (Mr. Lyons) was a charming keynote speaker, very knowledgeable.
 (Mr. Lyons) is a very emotional speaker, he made me proud of our people.
 "I liked the keynote speaker (Mr. Lyons) he really made me think of what I need to do to care for our people."
 Keynote speaker (Mr. Lyons) set tone for conference.
 General Assembly keynote speaker was thought provoking however I wish he (Mr. Lyons) would have spoke louder.
 Oren Lyons great speaker, I think I love him.
 Get more speakers like Lyons – they are out there among the brothers and sisters.
 Chief Oren Lyons has great speaking skills I really got a lot out of his speech.
 The keynote speaker on the first day was very warm and he spoke so clearly.
 Keynote speaker, Mr. Lyons was very interesting and convincing in making us aware of our struggle not being done in vain.
 Opening speaker provided a lot of worthwhile information and he made me think about my part in needing to learn more.
 General Assembly on Wednesday was so-so. A little too technical for most of the audience, the only person I felt spoke from the heart was Sue Masten.
 Very good opening session, excellent speaker.
 Dr. Trujillo's presentation was good to hear and he provided a positive outlook for the year 2000 and beyond.
 General Assembly on Tuesday provided great information.
 Keynote sessions were very informative.
 General Assembly for each day was good.

Great keynote speakers.

General Assembly panels did not pass out their presentations – they were unprepared. They talked so fast that no one could understand them, so they should back their presentations with handouts.

General Assembly needs to start on time.

Very good general assembly sessions.

I have never been disappointed in NIHB's keynote speakers, keep it up!

WORKSHOP COMMENTS:

Good information on youth facilities and ways they treat adolescent youth – would like more on spirituality.

Would like to see someone representing Indian Elders and Benefits Outreach - -- Programs visit United Indian Health Services, Trinidad, CA

In-door air workshop had an excellent presentation with expert presenters.

Information presented in Workshop # 2 was very informative.(Persistent Organic Pollutants: Adverse Effects and Implications to Native Peoples.)

Enjoyed #3 Lead Poisoning Prevention workshop, the presenters provided good information and where to go for results.

#3 Lead Poisoning Prevention workshop was very good but I could have understood it much better if it was explained easier.

Workshops #6 and #10 were excellent. Made up for my not being able to attend conference in Albuquerque.

Workshop #6, The National Diabetes Education Program-American Indian Campaign provided good information, great material. The discussion was really down to earth.

#6 The National Diabetes Education Program-American Indian Campaign workshop was an Awesome presentation – we need to educate as many of our people as we can.

Good video presentation with workshop #7 Improving Diabetes Data and Reporting.

#9 speaker knowledgeable and well informed.

Attended #10 Diabetes Grant Programs-Balanced Budget Act workshop and found it to provide valuable information specific to tribal diabetes. I will share this information in my community.

#12 Respecting the Tradition: Changing the Gift workshop was very good but would have been much better with handouts.

#13 The Butt Stops Here: Tobacco Cessation and the Youth workshop was well done. The youth had a great presentation.

#16 Contract Support Costs Update workshop provided good information.

#18 Actuarial Approaches to HIS Resource Planning and Distribution workshop was actually very interesting – I can't believe I liked it!

#21 Update on Current Legislation workshop, HIS speaker horrible, inconsiderate of time, too arrogant.

#21 Update on Current Legislation workshop: Paul Moorhead had very good information, but he talks way too fast! Michael Mahsetky showed up an hour late and expected to speak, duh!

#21 Update on Current Legislation workshop would have really been helped by a handout.

#22 "Indian Health Care Improvement Act Reauthorization" was very informational.

#23 Indian Community Health Profile was a great workshop and just what we need.

#25 "Cancer in Indian Country" is very needed. Happy to hear and see all that is being done on cancer awareness, research facilities, etc. in Indian Country.

#27 very informative workshop (Working Effectively with Native Youth in Recovery). I enjoyed the involvement from the audience.

#27 had a good video presentation. The workshops this year were very relaxed, fun and joyful. I felt a sense of closeness from my fellow brothers and sisters. Also, the workshops were more informative and less crowded than the Alaska conference.

#27 Working Effectively with Native Youth in Recovery workshop was very informative, great presentation.

#27 Working Effectively with Native Youth in Recovery workshop was very good, do it again.

#27 Working Effectively with Native Youth in Recovery workshop was so good, please send Denise or someone like her to our reservation, we want a similar program.

#28 Making Fitness Happen in Your Community, was very good, the best one. Do it again.

#28, "Making Fitness Happen in Your Community" was real good and a fulfilled workshop.

#30 Indian Elders and Benefits Outreach Programs workshop needs to be repeated, I liked how they went out to Indian country to get their data, it really helps advocates to better understand Indian issues.

#33 "Physicians Serving Indigenous Communities" really did love Jimmy James. Tom Goldtooth did an excellent job of discussing environmental issues.

#33 Physicians Serving Indigenous Communities was an excellent workshop.

#37 Traditional Medicine Practices A Tribute to the Spirit of Healing workshop spent 1st hour storytelling, would have preferred to learn more on the role of the traditional healer in modern clinical settings.

#39 A Fast Track Approach to Building Health Facilities – The Northern Cheyenne Health Center workshop was exciting but from experience I know the fast track process only works if everyone participates. Would like to have learned more as to how the Northern Cheyenne people accomplished such a tough task.

GENERAL COMMENTS:

Enjoyed all the vendors, great shopping.

Great information provided on the effectiveness of the Indian Health of all tribes.

Subjects on diabetes, pollutants, tobacco was interesting. Never thought it would hit close to home but it is all real at the local level more so now than ever before.

Sound system did not pick up all keynote speakers. Hard to hear the speakers especially with the air conditioner on.

Good information!

Good speakers!

"I'll be back next year – great conference".

"I needed this conference!"

All workshops had good advice and great information.

Waste of time with same panel discussion in General Assembly and than repeated as a workshop.

Presenters on community fitness were excellent.

Couldn't hear speakers.

Very beautiful program!

All of the conference was worth the money to attend.

Excellent conference!

This conference was a real "eye opener"! Learned a lot about lead poisoning.

Too many good workshops, too little time, I had to clone myself. Need to invest in time management.

Couldn't hear during General Assembly, too much noise caused by people talking.

There were too many workshops on tobacco.

Information is invaluable which will be shared with health programs, families and friends.

Great conference!

The unity of Indians from all over the country being together in one central site was a great feeling

Good!!!

Lead poisoning is a very important topic, I am committed in providing what I've learned to the tribal population in my area.

Very good conference, every session was kept on time.

Thank you! It was a wonderful conference.

Excellent presentations – very informative – I would have liked more hand outs on the workshops I attended. Especially, legislative update.

Very good topics, all presented well.

Glad you were able to provide CME's & CEU's for those wanting them.

The NIHB conference provides to me so much valued information as to how other tribes are handling problems with their health care. You can than see with a little effort and more dedication that there are many solutions. I look forward to these conferences. Thanks NIHB!

The chairs were uncomfortable.

Very informative workshops!

Kelly Acton is a great presenter, very informative

A lot of good useful information!

So much information, I was not aware of it by staying so close to my reservation and only believing what was told to me by our tribal government. (who, in my view, are not very strong leaders.)

The panel presentations were superb and much was learned.

Too many workshops!

Some issues pertaining to Congressional bills affecting Indian Health care was a bit over my head – as well as being too lengthy.

Use of handouts or overheads would have helped in general assemblies, especially Aureen Martin's presentation – a flow chart would have helped in showing progress gained.

Very good keynote sessions!

All presentations were very good and provided relevant information, presenters had good communication skills.

IHS people use their own language, why?

There were a tremendous number of great workshops but not enough time to do them justice.

Although this was a very packed conference I learned a lot.

Excellent workshops – maybe more than enough

Very few handouts provided, seems we should get more for our registration fee than just a plastic cup.

Conference was very good – there are ideas I will be taking home to use at my local level.

CONFERENCE RECOMMENDATIONS:

Recommend more workshops on traditional herbs and medicine.

Recommend that tribal medicine helpers attend conference to be available to talk about traditional tribal ways.

Recommend "preventive care" workshops using herbs, etc.

Recommend more workshops on traditional healing which has been incorporated into modern medicine.

Recommend more health topics regarding youth.

Recommend sound system for keynote speakers is tested in advance because it was hard to hear them and no one seemed to take notice in order to correct the problem.

Recommend the use of non-plastic knives rather than the disposable during breaks.

Recommend informing conference participants in the program brochure that if necessary for them to use cell-phones they should extend a common courtesy to the speakers by turning off their cells in general assembly.

Recommend that all budget information should consist of a slide show otherwise it is pretty dry material.

Recommend providing enough copies for everyone in the workshops, it seemed I never received a copy of any handouts.

Recommend starting on time.

Recommend that all workshops have available audio equipment so one doesn't have to do a repeat of a workshop just to watch a video.

Recommend more youth involvement especially on health boards, speakers at NIHB conference, the young need to become prepared to take over the health care responsibilities from the elders.

Recommend that there be more fun activities, such as, group exercises , line dancing, stress relievers, etc.

Recommend soliciting new ideas from the private sector and have them sponsor events. There are companies that do business all across Indian country, i.e., vendors to hospital for supplies and equipment and we never ask them for contributions in return for our business.

Recommend information be sent out to tribes making them aware of lead poisoning.

Recommend that all general assembly, panels and workshop speakers be asked to talk loud enough for all to hear.

Recommend a workshop on age limit to becoming a physician and how to acquire funds associated with being an older student.

Recommend using the TV screen for keynote speakers, especially when it is available.

Recommend that NIHB make conference tapes available ASAP.

Recommend the repeat of workshop # 26 **Healing From Within: Suicide Prevention Strategists for American Indian and Alaska Native Communities**, at next 18th Annual Conference. This workshop is badly needed out in Indian country.

Recommend that presenters from the federal government are told to speak in English and not use heir bureaucratic slang.

Recommend that there be more workshops on elders.

Recommend that conference not be over packed with good workshops because it is frustrating to the conference go'er and I am sure it's a let down for the presenters when no one shows for their workshop. I know, I've been there.

Recommend that plenary sessions should not repeat the same information that is to be offered in the workshops.

Recommend the coffee/tea should be made available at 8 AM and not 10 AM.

Have coffee early in the morning and in late afternoon.

Recommend more workshops on Behavioral Health/Substance Abuse Funding (Mental Health).

Recommend Las Vegas NV as a future site for a conference, Riviera Hotel is an excellent facility.

Recommend looking at traditional values for next conference, i.e., respect & heart.

Recommend "Trends in Indian Health" for next conference.

Recommend that there NIHB provide a better orientation for presenters/speakers. As a presenter, it was very confusing.

Recommend workshops that would help new Health Director understand all acronyms – IHS language – hiring – providers – pharmacy, etc.

Recommend there be a continuous coffee pot filled, we pay enough registration to entitle us to this freebie.

Recommend next years conference repeat workshop #33 Physicians Serving Indigenous Communities.

Recommend workshops on: Wellness/Stress Reduction; Indian Women's Health Update; Indian Men's Health Update; Fostercare/ICWA/Adoption (Practical and Implementation)

Recommend workshops on: Self-determination Tribes, and P.L.93-638 programs.

Recommend that there not be any repeat workshops.

Recommend cutting back on workshops, there were too many good ones and, it was too difficult to choose which to attend

Recommend a workshop on heart disease.

Recommend speakers be heard for example, **#37 workshop, Traditional Medicine Practices A Tribute to the Spirit of Healing.**

Recommend more topics geared towards the people and less towards paperwork pushers in Washington, or if they have to present at least then they need to do it a manner that the people understand.

Recommend healthy snacks during breaks rather than high sugar pastries.

Recommend presenters be informed at least 2 wks in advance of conference date. Many of the presenters were unaware they were on the conference program. They learned this after their arrival to the conference. This most likely had a negative effect on the quality of their presentations and of course hand-outs of the information presented was not available to participants.

Recommend that transcript of keynote speeches be made available to all participants.

Recommend the following workshops for next conference: Breast & cervical cancer. Prostate cancer. Weight management. Nutrition for adults and children.

Recommend more sessions on traditional medicine and healing practices.

Recommend workshops on: Direct Service Tribes – Adverse Impact. Tribal Development – Health Care management.

Recommend NICOA join with NIHB in providing for conference theme, they gave an excellent presentation.

Recommend an NIHB conference which focuses on traditional ways of our people.

Recommend the following topics: Health for Children. Curriculum on Diabetes for Children.

Recommend that workshops be limited to 1 hour as there is too much information to digest.